

# **Fishability Privacy Policy**

Fishers with Disabilities Association Incorporated (we or us) are committed to respecting the privacy of personal information about individuals that we hold.

We are sensitive to the vulnerabilities of people with disabilities that we serve and our policy deals with that sensitivity.

#### What information do we collect?

We do not collect any personal information about you (such as your name or email address) from your use of our website, except where you have specifically provided us with that information. If you specifically and knowingly provide any personal information to us via our website, you consent to us using that personal information lawfully at our sole and absolute discretion. You must obtain the consent of any third person whose personal information you post to our website. If you are the carer or guardian of a person ensure that you have obtained consent from or have authority to give consent to giving us personal information about the person.

Whenever you use our website, or any other website, the computer on which the web pages are stored (the Web server) needs to know the network address of your computer so that it can send the requested web pages to your Internet browser. The unique network address of your computer is called its "IP address," and is sent automatically each time you access any Internet site. From a computer's IP address, it is possible to determine the general geographic location of that computer, but otherwise it is anonymous. We do not keep a record of the IP addresses from which users access our site except where you have specifically provided us with information about yourself, in which case we also record your IP address for security purposes.

We may also collect from you information including, but not limited to, full name, mailing address, email address, age, gender, shirt size, telephone number, qualifications and training details and working with children information. The types of personal information we collect will vary depending on your relationship with us and may change from time to time. For example your relationship with us may be as a client (participant), carer, volunteer or member or more than one of those.

As part of our activities we may take photos and images of you to use in in media and publications. We will not do this without obtaining written consent from you or your guardian as appropriate.

#### Why do we keep personal details as records?

We retain your personal information, once it has been provided by you to:

- keep "an up to date register of all members, including their residential and postal addresses" as required under the *Associations Incorporation Act 1987*
- send you correspondence
- keep databases on volunteers, carers and clients for purposes of our fishing activities for the disabled
- Use the information for fundraising activities and donations

Please note that we will retain your contact details until we receive your unsubscribe notification.

## What do we do with your personal details?

We only use your personal details for the primary purpose for which your details were obtained, unless stated otherwise. Your personal details may be used for example, for the following purposes:

- to send correspondence to the mailing or email address you have provided,
- to inform members of any corporate governance updates, for example Annual General Meeting notices;
- to review your existing details to maintain accuracy and relevance;
- where photographs have been taken and you give us your personal details to be used for purposes such as marketing, media and/or promotions. Note: no personal details, except name and geographic location (not address) will be provided for the mentioned purposes;
- where registering participants attending one of our activities for insurance and public liability purposes
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- to inform volunteers of training activities and events
- to assist us in fundraising
- to aggregate information for statistical purposes including applying for government and other funding

### Do we disclose information about our users to anyone else?

We may share general information about the use of our site with advertisers, sponsors, content providers and other third parties. However, we generally only disclose aggregate, anonymous information about our users and, except where otherwise specifically required to do so, will not disclose any personally identifiable information to any third party without your approval. On occasions it may become necessary to release personal information, including if we are required to do so to satisfy a legal obligation. For example, we may disclose the total number of "hits" our site receives, or how often the average user visits our site, or which terms are most often entered in our site search engine. Further, as a necessary adjunct to the proper operation of our website, our staff and technical contractors, who are subject to obligations of confidentiality to us, may gain access to personal information as part of their service.

## How do we keep your personal details secure?

We securely hold your personal details in a database. This database:

- is only accessed by the Executive Officer and relevant Board members;
- is not made available to third parties;
- is held on secure premises, with daily server back up;
- only holds relevant information of an individual;
- is reviewed regularly to keep up to date information; and
- is driven by internal procedures and systems to ensure security of details

### Do we keep emails we receive from you?

We receive and reply to emails from users on a regular basis. For record-keeping purposes we retain copies of most emails sent to us. We do not anticipate that the information in the emails we receive or send will be disclosed to any third party without the permission of the sender, either express or implied, unless required or necessary as specified in the previous paragraph.

#### Links to other sites

Our website may contain links to other sites that are not affiliated or associated with, or controlled by us. Please be aware that these other sites may be owned or developed by people over whom we have no control, and accordingly we are not responsible for their privacy practices. This Privacy Policy applies only to those parts of our website within our control. We encourage you to familiarise yourself with the privacy policy of any other website you visit that collects personal information about you, and to use your discretion when providing such information.

#### Changes to the Privacy Policy

We may change this Privacy Policy from time to time at our discretion and without notice. If any such changes are made we will make all reasonable effort to bring those changes to the attention of our users. An updated version of our Privacy Policy will be maintained on this website so that you remain aware of the data we collect, how we use it, and under what circumstances we disclose it.

## **Further Information**

Please feel free to contact us if you have any questions, comments or would like more information concerning privacy issues. If you wish to make a complaint please direct it to our Executive Officer at the address below. Our aim is to resolve your complaint or enquiry quickly and to your satisfaction.

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